

With the replacement of the System Control Center:

Q. Please provide the total cost for the new system and the cost per customer.

A. The total cost of the new system was approximately \$4,913,000. This figure includes the cost of new System Control and Data Acquisition (SCADA) hardware and software, the construction of a new System Control Centre building, enhancements to associated communication facilities, enhancements to the uninterruptible power supply (UPS), upgrading of the existing Remote Terminal Units (RTUs), and employee training.

Using the total number of customer accounts as of December 31, 2001 (216,879), the total cost per customer of the System Control Centre replacement is approximately \$22.65.